Name

Contact No. Email Id: Skype Id:

Applied For: Quality Control Engineer /Quality Assurance Engineer/Technical Engineer/QC/QA Engineer

**QUALITY MANAGEMENT PROFESSIONAL:**

Versatile & high energy professional aiming for senior level assignments in Quality Assurance [Engineer](http://www.latestresumesample.com/fire-safety-engineer-resume-sample/)   with an organization of high repute *-*Offering rich business acumen & record of flawless service & achievements across a diverse range of functions.

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| **COMPETENCY MATRIX**  **Quality Assurance & Control** | **AN OVERVIEW**  ·**A competent professional** with 12 years in Quality Assurance & Control, [Technical](http://www.latestresumesample.com/application-engineer-resume-sample/)  Sales Support and Team Management.  Hands-on experience in conducting customer & internal audits to verify compliance to relevant quality practices & procedures of quality assurance.  ·Expertise in preparing test reports, design documents, test setup, specification, data sheet & drawing in the development for quality release of product  · Conversant with the concepts of statistical techniques like X-bar charts, process capability study, etc.  · Demonstrated abilities in handling process improvements and quality related activities like resource planning & in-process inspection in coordination with internal departments.  · Well versed with Quality Systems & Statistical Process Control, SPC, QC Tools, CAPA reports and coordinating with Marketing for customer requirements and verifying the standards, handling the customer complaints making the CCIR etc.  · An effective communicator with good analytical, planning, interpersonal and problem solving skills |

**CORE COMPETENCIES:**

* For quality assurance testing products (CFL & HID) to get the required certification like energy star, UL, CE, ESMA, BIS, etc.
* Developing and preparation of SOP, test methods & procedures, Training to operators and technicians, Health and Safety management system implementation as per EHS.
* Performing stage-by-stage quality assurance & control system for ensuring adherence to technical specifications/codes & standards.
* Preparing & reviewing project specific inspection & test plan, reviewing procedures and maintaining QC documentation to ensure adequate documented evidence is available to prove contract compliance.
* Ensuring all tests are carried out as per requirements/specifications.
* Lean Quality tools(FMEA, Pareto Charts, Fishbone Diagrams Methodology & 5S).
* Generating daily, weekly & quarterly quality reports and informing various management levels (production, factory, plant) on product quality.
* Carrying out internal/external quality audit and maintaining quality systems as per IS0-9001 systems.
* Designing a supplier management program to track quality of products and on-time-delivery performance.

**TECHNICAL PURVIEW:**

* IKEA (QWAY & IWAY) standard implementation of quality assurance.
* Lean Quality Tools (FMEA, Pareto Charts & Fishbone Diagrams)
* Lighting Products (CFL & MHID Lamps)
* Various standards required for countries and their regulation like SASO, KUKAS, ESMA, etc.

**ORGANISATIONAL EXPERIENCE:**

Quality Control /Quality Assurance Engineer (QC/QA Engineer)

**Role:**

* Verifying & approving project and contractor quality assurance engineer documents like:
* Drawing, BOM, data & specification sheet, standard operating procedures, standard inspection procedures, inspection test plans, etc.
* Method statements, checklists, manufacturer / material test certificate, instrument calibration certificates, etc.
* Liaising with supplier for development of product, raw material (CFL, PBT, Glass, Gas, etc.) by providing them technical details for the integration with product
* Responsible for:
* Improving benchmark and leveraging best practices to ensure company's quality systems.
* Managing all international customer specific standards in various countries like Europe, American & Middle East and providing the products as per demand (quality assurance engineer)
* Developing and responding to the voice of customer
* Deploying the Process Control Management Systems
* Providing new technological awareness to sales & marketing people
* Handling activities related to:
* Maintenance of failure analysis system / customer complaints system with adequate technique to support troubleshooting, root cause analysis & incoming materials failure analysis on customer’s returns
* Testing of CFL lamps for their performance and safety requirements as per national/ international standards
* Preparation of safety manual and implementation of HSE related documents
* Performing safety, environment & health audits and following schedule frequency of audits with internal/external (EHS – Department, JAFZA)
* Interacting with customer & suppliers regarding product development
* Accountable for analyzing customer’s queries and following up for supplier self-declarations & test reports
* Ensuring compliance to IEC-External Standards related to product.

**Worked as Quality Assurance /Quality Control  Engineer**

**Role:**

* Handled activities related to:
* Quality functions for CFL
* Inspection of product quality standard by frequent examination of manufacturing process and modified process if required to meet the customer’s requirement
* Looked after implementation of:
* Daily work management on shop floor
* Product and process specifications for lamps
* Analyzed training needs in section and organized training programs
* Attended plant & departmental meetings for improving factory performance & product quality and brought it to world level by training quality personnel
* Evaluated data collected on process control & product inspection
* Maintained calibration of all electrical & electronics equipment along with photometric globe and ensured compliance to electrical & photometric parameters of CFL
* Accountable for managing ISO system activities, QC tools, quality policies, etc.

**PREVIOUS EXPERIENCE:**

**Worked as Quality Control Engineer**

**Role:**

* Conducted in-process inspection on time with quality plan as per documented procedure
* Accountable for:
* Production follow-up and maintaining document in-line with ISO-9001 documented procedure
* Implementing & monitoring statistical techniques like X-bar Charts, Process Capability Study, etc.
* Handled activities related to workload allotment as per schedule and coordinated to meet set targets
* Arranged workers training for special process
* Looked after preparation of Root Causes Analysis, Pareto Analysis and Cause & Effect Analysis for each process
* Actively involved in Internal/External Audits and worked towards certification and prepared documentation inline

**PROFESSIONAL ENHANCEMENTS:**

* Attended:
* 1 week training at IKEA on IWAY Implementation and Quality Tools - PDOC in India
* Attended Safety Officer  EHS Training through Trakhees, Dubai
* First-in First-out System and Plan do Check Act Cycle System (training on FIFO and PDCA)
* Community First Aid & Fire Fighting Training Program –EHS Trakhees, Dubai
* ISO 9001 lead Auditor - Certified Lead Auditor,  Hyderabad
* Qualified ISO 14001 Internal Auditor
* Successfully completed NEBOSH IGC Certification

**IT SKILLS:**

* MS Office
* ERP System Tools (JDE)
* Internet Applications, AutoCAD knowledge
* Smart worker and confident
* Well international skills

**EDUCATION:**

* Tech. (Mechanical Engineering) from KITS Engineering College.

**PERSONAL DETAILS:**

Present Address:  
Permanent Address:  
Languages Known:                               Hindi & English  
Location Preference:                          Dubai / Abu Dhabi / GCC